LOBBYGUARD®

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The LobbyGuard Software & Support Annual Subscription

LobbyGuard Solutions, LLC provides its customer with access to its industry-leading software and services on an annual subscription basis. This subscription provides the following services:

- **Use of the LobbyGuard Visitor Management Software:** continued uninterrupted use of the LobbyGuard software including all features and functions.
- **Unlimited LobbyGuard Data Hosting**: LobbyGuard provides unlimited data hosting for your sensitive visitor data and secure access via the web-based LobbyGuard FrontDesk application. Your data is stored on the LobbyGuard Cloud Services platform powered by Microsoft Azure, the market leader in data storage solutions.
- **Access to LobbyGuard Technical Support**: LobbyGuard provides remote unassisted support capabilities as well as email and toll-free phone support to resolve any issues and ensure your LobbyGuard product is running at maximum potential. Live support is available M – F 7am – 7pm Eastern Time. Web and knowledgebase support is available 24/7/365 at support.lobbyguard.com. Ongoing no-cost training sessions are provided each week per the schedule at www.lobbyguard.com/training
- **Access to the LobbyGuard Background Checking Services**: LobbyGuard makes available a complete database of registered sex offenders, ITAR records and other criminal records from around the country for use in validating your visitors and keeping unwanted elements away from your facility. There is no additional per-search fee for this service.
- **New Product Features and Releases**: All customers who have a current Support contract with LobbyGuard will receive updates to all new features and product releases at no additional charge, automatically installed on your LobbyGuard product. LobbyGuard releases new software every 3rd Friday at 7pm Eastern time.

We strive to meet our customer's needs and respond to any input or requests as quickly as possible. If you have any questions or concerns about this or any part of the LobbyGuard Visitor Management System please contact support@lobbyguard.com and we'll be happy to assist. Thank you for choosing LobbyGuard.